

Limited Lifetime Warranty

The Tapco Group, (TTG), A Headwaters Company, warrants that its Atlantic[®] Premium Shutters are free from manufacturing defects which result in cracking, splitting, rotting and excessive warping under normal weather conditions for the life of the product for Atlantic's Architectural Collection product line and for a period of ten (10) years for Atlantic's Classic Collection product line. TTG also warrants that its factory paint finishes will not peel or flake for a period of fifteen (15) years from the date of purchase for Atlantic's Architectural Collection product line and for a period of ten (10) years for Atlantic's Classic Collection product line. TTG warrants that the available storm-rated versions of the Classic and Architectural Collection shutters will perform as specified in the descriptions of the storm-rated contained in the coverage table below for a period of three (3) years from the date of purchase. This warranty is subject to the following limitations:

- 1. This warranty extends only to the original owner who shall be defined as the person or persons who owned the structure in question on the date of installation of the Atlantic Premium Shutters in question.
- 2. TTG will not be held responsible for damages resulting from Acts of God, accidental or intentional acts, installation other than in accordance with the manufacturer's express instructions (which shall be solely determined by TTG), or from repairs or modifications by persons not authorized by TTG or from the use of parts and accessories (i.e. hardware or mounting devices) not authorized by TTG. In addition, where storm-rated versions are employed, this warranty will be void if the shutters are not installed with all approved Atlantic hardware in appropriate quantities in accordance with manufacturer's instructions prior to the storm causing the damage. To qualify for the additional warranty coverage provided for Atlantic's storm-rated shutters, storm-rated shutters must be ordered as such from TTG. That is, storm-rated warranty coverage will not be extended by TTG in instances where polycarbonate sheeting and/or storm bars have been ordered as accessories and added to non-storm-rated versions of Atlantic's shutters.
- 3. Atlantic hardware is warranted against manufacturing defects for its lifetime. The finish on such hardware is not warranted against deterioration, including but not limited to, scratches, fading, and corrosion, particularly resulting from airborne sea salt in coastal environs.
- 4. TTG will not be held responsible for damages resulting from water seepage through closed shutter systems including, but not limited to, storm seepage.
- 5. Fading due to weathering of painted surfaces is normal and expected. TTG will not be held responsible for such fading.
- 6. The property owner shall have the burden of establishing to TTG's reasonable satisfaction both the identification of the product purchased and the date of purchase of the same for all claims made.
- 7. For products which are the subject of warranty claims, TTG will not be responsible for incidental charges including but not limited to the cost of removal, re-installation and shipping of such products.
- 8. TTG will not be held liable for damages exceeding in value the original purchase price of the products excluding taxes.
- 9. In the event of a claim during the warranty period, and subject to the prorated coverage specified below, TTG at its sole option will either (a) repair or replace the warranted product(s), or (b) refund to the purchaser a sum equal to the product of the actual price paid for the product multiplied by the prorated percentage shown in the appropriate coverage schedule below. In no event shall TTG's warranty coverage for any claim exceed the amount specified by the proration schedules below.
- 10. If TTG attempts a reasonable number of times to repair a defect under this warranty but those attempts are unsuccessful, TTG at its option may either replace the product or refund the purchase price less reasonable depreciation to the purchaser as provided above.
- 11. This warranty will not cover claims for the following (a) damage to or failure of a warranted product resulting from acts of the purchaser or the installer, (b) damage to or failure of the product resulting from unreasonable use or the failure to reasonably maintain the product after installation.
- 12. THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY EXPRESS OR IMPLIED INCLUDING SPECIFICALLY, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- 13. THE OBLIGATIONS AND LIABILITIES OF ATLANTIC UNDER THIS WARRANTY OR UNDER ANY IMPLIED WARRANTY WHICH IS APPLICABLE DESPITE THE PRECEDING DISCLAIMER ARE IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, LIABILITY FOR INCIDENTAL, CONSEQUENTIAL AND/OR ANY OTHER DAMAGES BASED UPON ANY THEORY OF RECOVERY AT LAW OR IN EQUITY INCLUDING SPECIFICALLY ANY THEORY OF NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, OR STRICT LIABILITY.

Some states do not allow limitations on implied warranties or the exclusion or limitation of consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Any claim under this warranty must be made in writing and postmarked within 30 days after discovery of the defect to:

Atlantic Premium Shutters Attn: Warranty Department 29797 Beck Road Wixom, MI 48393

TTG must be allowed a reasonable opportunity to determine and fulfill its obligations under this warranty before the purchaser or others make any repairs to the product. The property owner's failure to abide by the terms of this provision shall void any responsibility of TTG to pay for repairs or other work done by third parties.

Atlantic Premium Shutters Architectural Collection (15-Year Coverage Schedule For Claims Relating To Finish)		Atlantic Premium Shutters Classic Collection(10-Year Coverage Schedule For Claims Relating To Finish And Materials)		Atlantic Premium Shutters Architectural Collection (Limited Lifetime Coverage Schedule For Claims Relating To Materials)	
Years of UseObtained After Installation	Percentage Of Original Cost That TTG Will Pay To Warranty Claimant	Years of Use Obtained After Installation	Percentage Of Original Cost That TTG Will Pay To Warranty Claimant	Years of Use Obtained After Installation	Percentage Of Original Cost That TTG Will Pay To Warranty Claimant
0-5 years 6 years 7 years 8 years 9 years 10 years 11 years 12 years 13 years 14 years 15 years More than 15 years	100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0%	0-5 years 6 years 7 years 8 years 9 years 10 years More than 10 years	100% 90% 80% 70% 60% 50% 0%	0-5 years 6 years 7 years 8 years 9 years 10 years 11 years 12 years 13 years	100% 90% 80% 70% 60% 50% 40% 30% 20% 10%

Storm-Rated Product Performance Warranties						
	Horizontal Storm Bar	Vertical Storm Bar	Bahama Storm			
	System (installed on	System ¹	System² (installed			
	Raised panel, Louvered,	(installed on Architectural	on Architectural			
	Board and Batten styles,	Louvered or Classic	Collection			
	no arch and radius top)	Collection Board and	Bahama style)			
		Batten, no arch or radius				
		top)				
Meets the requirements of the Large Missile Impact Test						
(missile level D, wind zone 4) 3,4 as defined by ASTM E 1886-05	Yes	Yes	Yes			
and ASTM E 1996-05 as specified in the International						
Residential Code and International Building Code						
Meets the Static Pressure and Cyclic Wind load testing						
as described by ASTM E 1886-05 and ASTM E 1996-05 for		Yes	Yes			
storm shutters as specified in the State of Florida Building						
Code.						

¹ Vertical Storm Bar System has been independently tested to a Design Pressure of 60 PSF.

² Bahama Storm System has been independently tested to a Design Pressure of 60 PSF.

 $^{^{3}}$ Wind Zone 4 = 140 mph wind speeds

⁴ Copies of report summaries of all tests mentioned in this table are available from TTG upon written request.